



CHAPEL FARM

## Chapel Farm Getaways Tariff, Terms and Conditions 2015

Please read the following Terms & Conditions of Use carefully before using or obtaining products, services, materials or information on [www.chapelfarm.com.au](http://www.chapelfarm.com.au) or from Chapel Farm Getaways directly.

### Tariff rates

OPTION	DETAILS	RATES
Private Unit	Monday to Thursday Including breakfast per night	\$185.00 per night
	Friday to Sunday and public holidays Including breakfast per night	\$235.00 per night
Self-contained shack	Monday to Thursday Including breakfast for 2 per night	\$245.00 per night
	Friday to Sunday and public holidays Including breakfast for 2 per night	\$295.00 per night
	Additional guests including breakfast	\$30.00 per night
	Up to 6 guests with no breakfast	\$295.00 per night

### General terms and conditions

All prices quoted are in Australian dollars and inclusive of 10% GST

Rates as quoted are PER room PER NIGHT based on maximum occupancy of room (two) or Bush Shack (six) using existing bedding. Additional persons are not allowed.

Discounts may apply for bookings more than one night or with the option of no breakfast.

Breakfast is a cooked breakfast, generally eggs, bacon, mushrooms, tomato, toast and fruit juice and is usually served around 9am to your room. Please advise of any dietary requirements.

Bottled water (one per guest) is complimentary.

Room service is available at a reasonable time and on request.

The registered guest will be held financially responsible for any loss or damage to property caused during their stay without exception.

The number of guests gathered in the apartment overnight must not exceed the sleeping capacity of the room or Bush Shack.

All visitors must vacate the room by 10pm.

## Smoke-free Getaways

Chapel Farm Getaways rooms, verandahs and gardens are 100% smoke-free. There is a smoking area outside the front gate. Guests will be charged a \$100.00 AUD cleaning fee if evidence of smoking is found in their guest room. Smoking is permitted at the Bush Shack front and rear area's, as long as the smell does not enter the Bush Shack. Guests will be charged a \$150.00 AUD cleaning fee if this occurs.

Should additional cleaning be required (more than the normal expected) or damage occur , guests will be charged accordingly to cover those costs.

A valid credit card is required to guarantee all room bookings and the card holder must be the registered guest.

By providing credit card details you warrant that you have the authority to use the credit card and you authorize Chapel Farm to charge the cost of the booking to the credit card.

We may ask you for a copy of your driver's license, proof of age card or passport. This must be current with your correct address and is to be provided upon request at check in.

## Cancellation Policy

As a small independent property our business depends on maximising occupancy and cancellations often result in empty rooms due to booking lead times and limited capacity

Reservations must be secured at the time of booking with a payment equal to the first nights rate. Cancellations are permitted up to 2 weeks prior to the date and will incur a \$22.00 cancellation fee. The deposit is non refundable within 2 weeks of the booking.

Chapel Farm reserves the right to reallocate particular rooms and the Bush Shack when necessary.

Your reservation will not be deemed cancelled until you receive written confirmation from Chapel Farm.

## NO PARTY POLICY

Chapel Farm Getaways has a strict **NO PARTY** policy to ensure we can protect the premises from damage and maintain it to a standard expected by our guests.

Our policy is also to ensure all our guests can enjoy their time with us and not be inconvenienced through noise or actions of others.

Chapel Farm Getaways will not accept a reservation when the intent is to have a party within the accommodation or accommodation premises.

Management will monitor noise and complaints from other guests and one warning will be given to reduce noise/disturbance. If this warning is not followed, the guest will forfeit all payments and be asked to leave immediately. Your accommodation tariff will not be refunded.